OTE 84-6511

17 October 1984

MEMORANDUM TO: Director of Data Processing

FROM: [   ]   STAT
Director of Training & Education

SUBJECT: Letter of Appreciation

1. We would like to commend [   ]   STAT
[   ] and a number of others in ODP for their   STAT
support of the testing of Computer Based Training (CBT)
courseware during the period 17 - 28 September. This test,
which was very successful, would have been impossible without
ODP's support.

2. OTE is very interested in exploring the use of CBT in a
number of different courses, especially ADP courses.
Acquisition of commercially available courseware would
considerably reduce the lead time to deliver CBT to users. For
this reason seven commercially available ADP courses were
obtained on approval. These courses were installed by ODP
personnel on the VMU system. VMU was chosen so that an
uncleared contractor, who is a CBT expert, could help evaluate
the courses.

3. Installation of the courseware proved to be much more
difficult than originally expected. Documentation from the
vendor was often poor or incorrect. VMU userids and disk space
had to be acquired. The delivery languages, PHEONIX and TIPS,
had to be installed. The SIM3270 simulator had to be moved to
VMU. Finally, each course had to be installed.

4. [   ] did most of this   STAT
installation. This involved their effort on two successive
Saturdays, the second time for more than 12 hours. Their
dedication and technical competence permitted this test to be
conducted in a timely manner. [   ] has given over all   STAT
direction and encouragement to ODP's part of the CBT effort as
well as fostering extensive interaction between ODP and OTE.

SUBJECT: Letter of Appreciation

5.   The following organizations and individuals were also very helpful in assisting us in performing this test.

Systems Engineering Group
Information Management Division
Information Services Division
Data Center Management Division

STAT

6.   Please express our sincere appreciation to these individuals and organizations for their most valuable and professional contributions to our training effort.

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